

MOTIVATE AND EMPOWER YOUR TEAM MODULE

Unit Standard	114597 / 15224
NQF	4
Credits	5
Duration	1 day
Organisational Development Area	Managers, Supervisors and Team Leaders (Also suitable for staff in Management Development Process)

COURSE OUTLINE

- What is motivation?
- Defining motivation;
- Hierarchy of needs theory (Maslow);
- Herzberg's motivational versus maintenance factors;
- The role of values in motivation;
- Work values;
- Creating a motivational climate;
- The reinforcement theory of motivation;
- Techniques for job design/redesign;
- Motivating by job design;
- A motivational checklist.